

DEPARTMENT OF COMMUNICATION, Central Office, S.B.S.Marg, Mumbai-400001

संचार विभाग, केंद्रीय कार्यालय, एस.बी.एस.मार्ग, मुंबई-400001

फोन/Phone: 91 22 2266 0502 फैक्स/Fax: 91 22 22660358

Press Release: 2014-2015/2148

Website: www.rbi.org.in इ-मेल email: helpdoc@rbi.org.in

RESERVE BANK OF INDIA

वेबसाइट: www.rbi.org.in/hindi

April 11, 2015

RBI cautions on 'All Bank Balance Enquiry' App

It has come to the notice of the Reserve Bank of India that an app (application) is doing rounds on What's App purportedly to facilitate checking of balance in customers' bank accounts. The application has an RBI logo with the title 'All Bank Balance Enquiry No' and has listed several banks with either a mobile number or call centre number.

The Reserve Bank wishes to clarify that it has not developed any such application. Members of public are, therefore, advised to use the application, if at all, at their own risk.

Alpana Killawala

Principal Chief General Manager