



SEBI vide circular No. SEBI/HO/MIRSD/FATF/P/CIR/2023/0144 dated August 11, 2023, instructed KRA to verify the attributes of records of all clients such as PAN, name & address of clients, mobile no & email ID. Further, it stated that “Clients whose attributes of certain KYC records, as mentioned, are not verified by the KRAs shall not be allowed to transact further in the securities market until the attributes are verified.”

In order to check your KYC status and transact smoothly in the securities market, follow below mentioned steps:

A. Process for viewing KYC Status

1. Click on <https://www.cvlkra.com/>
2. Click on “KYC Inquiry”
3. Input the PAN number and captcha
4. Click on “Submit” button.

The details displayed will indicate the proof used for KYC and the status of KYC.

- **KYC Validated** – No action to be taken.
- **KYC Registered** –KYC records where either mobile is validated but email id isn't and where email id is validated but mobile isn't will be considered under “KYC Registered status” by KRA. Such KYC records needs action and are required to be validated as per process mentioned in Point B.
- **KYC on-Hold/Rejected** - In case of KYC records where only email is uploaded or only mobile is uploaded and both are not validated, KYC status of such records will be considered under “On Hold” by KRA. Such KYC records needs action and are required to be validated as per process mentioned in point B.

B. Process for “KYC Validation”.

Customers are required to validate both their email id and mobile number for completing the KRA validation as per below process:

✓ **New to KRA customers**

- Once KRA details are uploaded by the Bank, customers shall receive Email and mobile verification link from KRA on the Email and mobile number provided.
- Customers are required to click both the verification links received on email as well as mobile for validating the email ID and mobile number.

✓ **For Existing KRA customers**

1. Click on <https://www.cvlkra.com/>
2. Click on “KYC Validation”
3. Input the PAN number and captcha
4. Click on “Submit” button
5. Check the Mobile number and email displayed on the screen
6. If email and mobile is correct, Click on “Generate OTP” for email and mobile
7. Click both the verification links received on email as well as mobile for validating the email ID and mobile number

Points to be noted:

- In case of any change in Email or Mobile or both, the customer should submit Physical KRA modification form to the Bank.
- KRA relies on confirmation action (click on verification link) by customer to validate the customer's email address and mobile number.
- If confirmation action is not taken by customer, the email ID and mobile validation would be based on delivery report.